Technical SUPPORT FORM



Please print out and fill in all details in the spaces provided and return form to Autel Intelligent Technology Corp., Ltd. Please DO NOT send your device back without accompanying this form.

USA & Canada: Tel: 1-855-AUTEL-US (288-3587) (Monday-Friday, 9:00AM-6:00PM Eastern Time). Email: support@autel.us Address: 175 Central Avenue, suite 200, Farmingdale, New York, 11735

Other Areas: TEL: 0086-86147779 (Monday-Friday, 9:00AM-6:00PM Beijing Time). Email: support@autel.com

Please Complete All Fields

Company/Business Name		
Contact name		
Email Address		
Address		
Telephone No.	Have the items been opened?	Yes 🗌 No 🗍

Model	Serial No.	Password (if known)	Invoice/Order No

Reason for Returned Equipment

(full description required : what is the problem and what steps have you taken to address the issue)