Technical SUPPORT FORM



Please print out and fill in all details in the spaces provided and return form to Autel Intelligent Technology Corp., Ltd. Please DO NOT send your device back without accompanying this form.

USA & Canada: Tel: 1-855-AUTEL-US (288-3587) (Monday-Friday, 9:00AM-6:00PM Eastern Time). Email: support@autel.us Address: 175 Central Avenue, suite 200, Farmingdale, New York, 11735

Other Areas: TEL: 0086-86147779 (Monday-Friday, 9:00AM-6:00PM Beijing Time). Email: support@autel.com

Please Complete All Fields

| Company/Business Name | | |
|-----------------------|-----------------------------|---------------|
| Contact name | | |
| Email Address | | |
| Address | | |
| Telephone No. | Have the items been opened? | Yes 🗌 No 🗍 |

| Model | Serial No. | Password (if known) | Invoice/Order No |
|-------|------------|---------------------|------------------|
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Reason for Returned Equipment

(full description required : what is the problem and what steps have you taken to address the issue)